

Wholesale Terms and Conditions

1. Inventory

Our products are presented through pricelists, websites, catalogs, or emails as per your request. Please note that we offer a comprehensive range of motorcycle parts and accessories and cannot maintain stock for all items featured in our full catalogs. To confirm the current delivery status, please contact our team via email, phone, online chat support, or other available channels. Orders can be placed through our website or via email.

2. Payment Methods

We require advance payment for all purchases and accept purchase orders via email or our website.

- **Bank Transfer:** Payment via bank transfer is accepted. The customer is responsible for covering all commission fees levied by your bank and our bank in full.
- **Credit Card:** Credit card payments are accepted, limited to VISA, MASTERCARD, and AMEX. We also accept other forms of payment, such as digital wallets or direct bank payments.
- **PayPal:** We accept payment via PayPal. A commission fee of **+4%** will be added to the total amount. Please be aware that if you pay using PayPal, shipment will be made exclusively to the shipping address registered on your PayPal profile.

3. Shipping Method and Shipping Costs

We offer three options for shipment :

A. A. Pre-paid Shipping

The shipping fee will be visible at checkout and paid when the order is placed. The fee is calculated based on our current rate structure. Please note that an additional charge may apply if extraordinary handling operations or materials are required.

B. Self-pickup

You may arrange for the pick-up of goods using your preferred shipping carrier. No shipping fee will be charged when you place the order. Once we receive your goods and complete the packaging, we will inform you of the package invoice, dimensions, and total weight.

***Note :**

For deliveries requested to any nation within the European Union (EU), we are required to add the applicable VAT tax to the total invoice amount.

C. Custom Shipment (Consolidation)

You may place multiple separate orders and subsequently request us to consolidate them into a single box for shipment. The shipping fee will be calculated and charged later once your combined package is prepared and ready for dispatch.

***Note :**

If you require us to store your items in our warehouse for longer than one month, an additional storage fee may be applied.

4. Returns Policy

Returns are accepted strictly only in the event of manufacturing defects, damages, or incorrect items shipped. Other inquiries regarding returns may not be accepted. For all return-related questions, please contact our sales representatives immediately.

Packages must not be returned automatically without prior contact and authorization from our sales representatives.

“To process a return claim, please submit supporting photos or videos of the items in question.”

5. Shipping Invoices

Shipping invoices will be attached to the shipped box for both your records and customs clearance purposes. We are legally unable to issue invoices that state a value lower than the actual value of the goods. You can track the status of your orders online and download the corresponding invoices there.

6. Dropshipping

Dropshipping services are available. We can ship directly to your customers worldwide. You must provide the customer's shipping address to us, and we will dispatch the order to that location. If the customer's billing address is outside the EU, but the delivery address is an EU nation, we are legally required to add the applicable VAT tax amount.

We look forward to a mutually successful business relationship.

Thank You,

Webike Europe GmbH

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